ALLEGHENY COUNTY HOUSING AUTHORITY

625 STANWIX STREET, 12TH FLOOR, PITTSBURGH, PA 15222

Authority Position Available: Division Aide Date Posted: August 2, 2018

Purpose

This is full time, 35 hour per week, clerical position, covered under a Collective Bargaining Agreement with Teamsters Local Union 250, performs a variety of clerical duties as assigned, such as typing, filing, data entry, etc. Work follows established procedures but calls for independent judgment to perform the job.

Essential Job Functions

- 1. Ability to efficiently operate common office equipment, such as typewriters, PCs, fax machines, scanners, photocopiers, calculators, adding machines, multifunction telephone systems, postage machines, etc.
- 2. Ability to timely and accurately organize, maintain and file documents and records.
- 3. Ability to make simple arithmetic computations, tabulations, and accurate name and number comparisons.
- 4. Must report to work at the scheduled time and is seldom absent from work.
- 5. Must complete work in a timely, accurate and thorough manner.
- 6. Must be highly organized and have the ability to manage multiple tasks in an efficient, organized fashion, and meet deadlines.
- 7. Must work effectively and relate well with others, including superiors, colleagues, and individuals inside and outside the Authority.
- 8. Exhibits a professional manner in dealing with others, and works to maintain constructive working relationships.
- 9. Displays excellent customer service skills.
- 10. Ability to communicate effectively and professionally, both verbally and in writing, in English, with customers, contractors, clients and staff.
- 11. Ability to interact effectively with people from a broad range of social and economic backgrounds; familiarity with dispute resolution concepts.
- 12. Maintain courteous behaviors and continuous communication with employees, residents, applicants, and representatives of other companies.
- 13. Provides role-model behaviors and paradigms for staff by following all company procedures and presenting a professional appearance appropriate to the image of the organization.
- 14. Perform other duties as prescribed by supervisory staff.

Required Knowledge and Abilities:

- 1. Must be computer literate and proficient in the use of Adobe and MS software (Windows; Outlook; Word; Excel; Access).
- 2. Demonstrated knowledge of clerical/bookkeeping practices.
- 3. Knowledge of the general operations of a public housing authority preferred, but not required.

Required Education/Experience

High school diploma or equivalent, with any equivalent combination of education, training and experience in clerical office functions and customer service.

WAGE: \$19.05/HOUR (PER COLLECTIVE BARGAINING AGREEMENT)

As a condition of employment, candidate must successfully pass a post-offer physical examination, drug screen and background security review, with regular full-time employment being contingent upon successful completion of a probationary period.

Frank Aggazio

Frank Aggazio, Executive Director